

2.34.340 Refund policy.

Refunds for parks and recreation department activities, programs and events shall be administered as follows:

1. Full refunds shall be granted up to four business days prior to start of program.
2. Refunds of 50 percent of the full program fee shall be granted for any cancellation made within three business days of the start of the program.
3. Refunds will not be granted once the participant has commenced participation in the program.
4. Make-up lessons or classes are not available.
5. Refunds will not be granted for pass purchases.
6. Transfer of remaining pass admittances will be allowed, provided the original pass holder makes the request in writing to the facility coordinator.