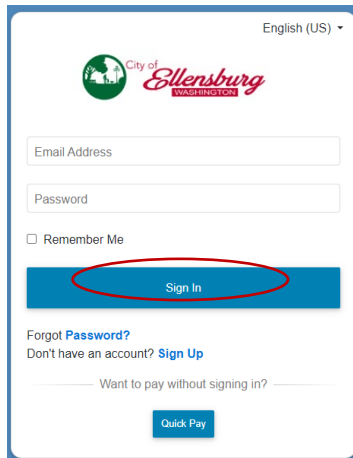


Setting Up Your New Utility Customer Portal

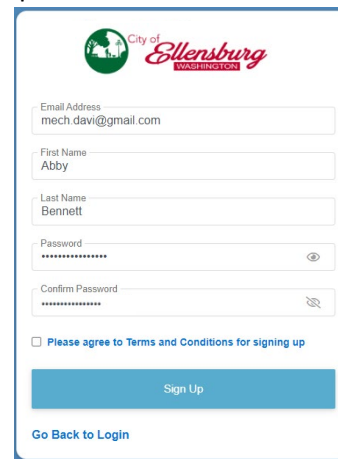
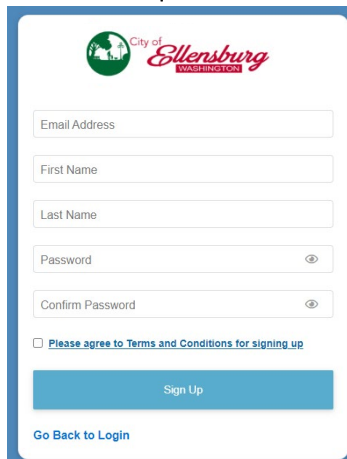
1. Use the URL

<https://myutilityaccount.ellensburgwa.gov>

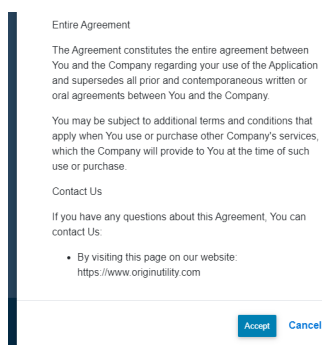
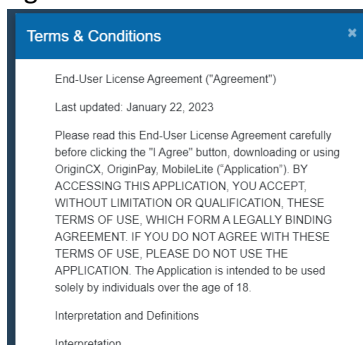
2.




3. Enter the requested information from the “sign up” window.



4. Agree to the Terms & Conditions.



5. Select the “Sign Up” button, and the confirmation page displays.



English (US) ▾

User successfully registered! Please check your email to see the steps to verify your registration. ✕

Email Address

Password

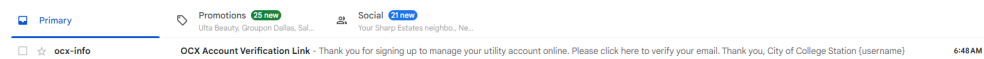
☐ Remember Me

[Sign In](#)


[Forgot Password?](#)
Don't have an account? [Sign Up](#)

Want to pay without signing in? [Quick Pay](#)

6. Check your email. You'll see the verification message immediately “OCX Account Verification Link.”



OCX Account Verification Link Inbox ✕


 ocx-info@originutility.com via amazonse.com
to me ▾



Thank you for signing up to manage your utility account online. Please click [here](#) to verify your email.

Thank you,

7. When you click the link, it will allow you to sign in with your email and the password you previously set.



English (US) ▾

Email Address

Password


☐ Remember Me

[Sign In](#)

[Forgot Password?](#)
Don't have an account? [Sign Up](#)

Want to pay without signing in? [Quick Pay](#)

8. That first step is simply creating your online account in the new customer portal. The next step is connecting your utility account so that you can access it on the portal.



English (US) ▾
Welcome, Michael ▾

Customer ServiceEnrollment

Account Enrollment

Let's get started by entering your information for the account you want to add.


1 Select Account

2 Verify Account

Enter account number

Next

Your account number can be found on your bill.



NEWARK WATER & SEWER
Linking People and Water
100 Broad Street, Newark, New Jersey 07102

Total Amount Due by Jun-16-2021

\$266.26

Account Name
Account Number
Service Address

NEWARK WATER & SEWER
0215797120
100 Broad Street, Newark, NJ 07102

Previous Balance	Payments	Current Amount	Balance Forward	Adjustments	Current Charges	Total Amount Due
\$102.30	\$5.00	\$5.00	\$102.30	\$0.00	\$71.26	\$266.26


Due by Jun-16-2021

Message Board

THE CITY OF NEWARK CONTINUES TO FINANCIAL RESIDENTS THAT FILTERS, TREATS, TYPHOIDS AND REPLACEMENT CARTRIDGES ARE AVAILABLE FOR PICKUP IF YOU WOULD LIKE TO GET YOUR WATER TESTED, PLEASE CALL (973) 733-4300 OR EMAIL: WATERANDSEWER@NEWARK.NJ.US PLEASE CHECK YOUR WATERBILL FOR ESTIMATED READING IF YOU ARE RECEIVING EST. READ, PLEASE CALL (973) 733-4300 TO SCHEDULE AN APPOINTMENT. (973) 733-4300 AND TAPES, PLUMB, VISIT WWW.NJWATERPACIFIC.COM OR CALL (973) 733-4300. ADDITIONALLY, THE DEPARTMENT IS STILL OFFERING FREE WATER TESTING.

Additional bill details on back

Please include this information on your payment: NEWARK WATER & SEWER



NEWARK WATER & SEWER
Linking People and Water
100 Broad Street, Newark, New Jersey 07102

Bill Id
Bill Date
Account Number
Due Date
Amount Due After Jun-16-2021
Total Amount Due
AMOUNT ENCLOSED

021434513428
Jun-04-2021
0215797120
Jun-16-2021
\$266.26
\$266.26

Don't have a print out of your bill? [Contact us.](#)

9. Enter your utility account number. If you do not have your utility account number, please call Utility Customer Service at (509) 962-7201 or stop by the Finance/Utility Counter at City Hall. Account numbers will also be available on mailed December bills.

1 Select Account

Enter account number

7474087332

Next

10. Enter the phone number associated with that account. (The phone number and account must match what is in our utility billing system, otherwise you will receive an error message.)

Account Enrollment

Let's get started by entering your information for the account you want to add.

✓ Select Account 2 Verify Account

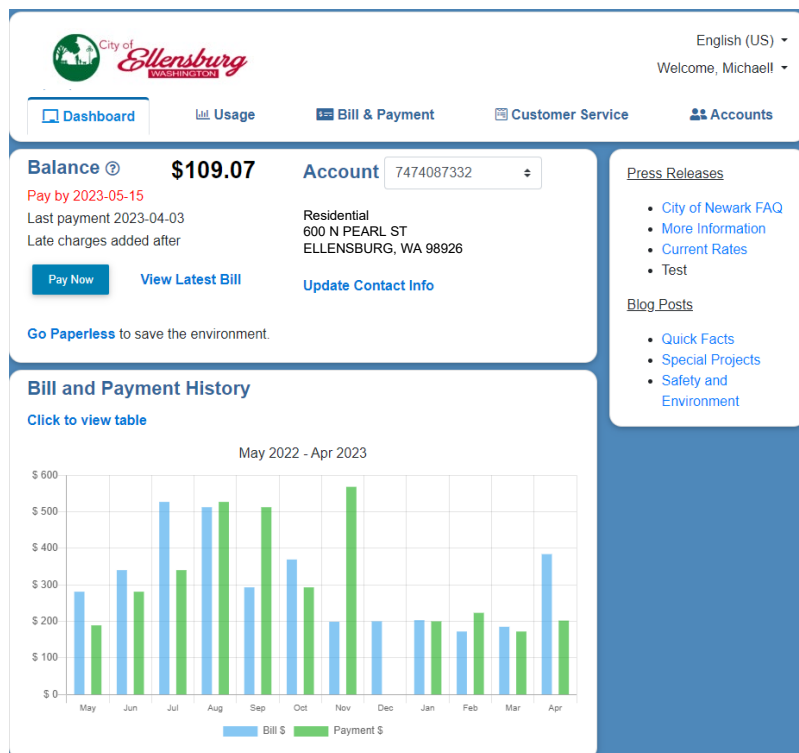
Enter Phone Number
(979) 204-4793


Complete

[Go Back](#)

11. Once you've added the account number and phone number, you will be able to see the account information immediately in the new customer portal.

Pay your bill, view usage, or enroll in autopay. If you have any questions about your bill or notice any irregularities, please contact a customer service representative at (509) 962-7201.





English (US) ▾
Welcome, Abby! ▾

Dashboard Usage Bill & Payment Customer Service Accounts

Balance ⓘ **\$-340.18**
Last payment 2023-04-19

Pay Now View Latest Bill

Account 1749673198 ▾
Residential
501 N ANDERSON AVE
ELLENSBURG, WA 98926

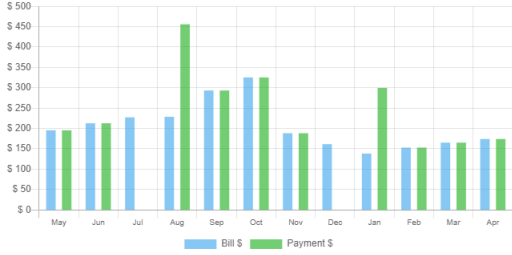
Go Paperless to save the environment. Update Contact Info


Press Releases

- City of Newark FAQ
- More Information
- Current Rates
- Test

Blog Posts

- Quick Facts
- Special Projects
- Safety and Environment

Bill and Payment History
Click to view table
May 2022 - Apr 2023




Welcome, Nicole! ▾

Dashboard Usage Bill & Payment Customer Service Accounts

Pay Your Bills

You have no saved payment methods.

VISA MasterCard AMERICAN EXPRESS DISCOVER NETWORK echeck

Account 4406146165 ▾

Your Outstanding Balance: \$ ▾

Please enter a valid Amount.

Payment Method ▾

Convenience Fees:

- E-Checks Less Than \$1,000: \$0.50
- E-Checks Greater Than \$1,000: \$0.95 + 0.01% of Total
- Credit & Debit Cards: \$0.75 + 2.5% of Total


Back Pay Now



Add New Payment Method

Update Contact Information





Mailing Address

Request 26236472649645 has been submitted to update Mailing Address. 

Country	United States of America 
Address 1	501 N ANDERSON
Address 2	P.O. BOX 1234
City	ELLENSBURG
State	WA 
Postal	98926

Update Mailing Address

Contacts

	Contact Type	Contact Number
	Cell Phone 	(979) 204-4793

Update Contact Numbers

Close